



**TAAP's Data Capture solutions** include the following features.

Please speak to us about the best way to configure your system for your specific requirements.

Call us on **0845 230 9787** or email [webenquiry@ontaap.com](mailto:webenquiry@ontaap.com)

	<p><b>Mobile Devices</b> TAAP's Data Capture software works on a variety of devices including smartphones and tablets. To find out the most suitable for your requirement, give us a call. If you want to capture signatures, you'll need one with a stylus. If you want to use the device all day, you'll need hardware with good battery life or extended battery options.</p>
	<p><b>Apple iPhone and iPad compatible</b> <i>Our software applications can be used on Apple iPhones and iPads - just let us know your requirements and we'll advise you on the best options.</i></p>
	<p><b>Encryption</b> All data captured and sent from TAAP's mobile software applications is encrypted so your information is much more secure than it is on paper forms, and it can't be accessed by anyone who isn't authorised.</p>
	<p><b>Intelligent Workflow</b> TAAP's data capture software doesn't just collect data and save it. Our applications have built-in "workflow" so that you can use the data collected intelligently. For example, you may want a pre-defined list of options and when one of these options is chosen, the next field shows a specific set of answers related to that choice. This enables you to capture data more quickly and accurately, and ensures that your customer is dealt with professionally.</p>
	<p><b>Microsoft CRM Integration</b> TAAP's DC Pro 2011 enables clients to send and receive data from a mobile device directly to their configured Microsoft Dynamics CRM system. Clients can take advantage of creating events within the CRM system and having these displayed as event options on their mobile devices. Customers can choose either a pre-configured solution to work out-of-the-box or can choose to take advantage of TAAP's consultancy services and have a system configured to their requirements.</p>
	<p><b>No signal? No problem.</b> TAAP software is a device-based application so it has full off-line capability. You can work directly on your device and save information even if your network signal isn't strong enough to send data. Data can be sent when the signal returns.</p>
	<p><b>Look-ups – Postcode</b> Looking up a postcode saves time filling in an address when you can choose it from a drop down list. It also means your data is validated from a reliable source – TAAP's look-up tool uses data from Postcode Anywhere.</p>

	<p><b>Look-ups – Bank Checker</b>          The built-in bank checker allows the user to valid a bank account and sort code so that a bank contact address is displayed on the screen. This then assists with processing a direct debit as the combination is verified on the spot.</p>
	<p><b>Signature Capture</b>          Capture signatures accurately using the device’s stylus – signatures can then be replicated in your documents (electronically within a form within your secure web portal, displayed with a pdf file, or printed out)</p>
	<p><b>Your Own Secure Web Portal</b>          The data from your mobile devices can be sent through to your own secure web portal, accessible from any location, via the internet. This displays all types of data collected including text, photos, and signatures. You can export or print data from here, or view in pdf format.</p>
	<p><b>Mapping and Current Location</b>          Location Based Services have come into their element since the introduction of GPS into mobile technology. TAAP’s mapping services use this feature to display the current location of your operators according to their mobile device. We also provide a ‘VORTEX’ service, which provides driver on route information to your customers, improving customer service levels.</p>
	<p><b>Photographs and annotation</b>          Take a photo with your mobile device as part of the information capture process. This can be uploaded with your data to your secure website and displayed in a form. You can annotate photos directly on to the PDA screen by using the device’s stylus. Choose from different colours or line thicknesses, or spot marker indicators.</p>
	<p><b>Personalised, branded messages</b>          TAAP’s systems are sophisticated and can be set-up so that your leads/prospects/customers/donors receive a welcome text or email from you as soon as you wish after you’ve captured their information. They will need to ‘opt-in’ so you’re allowed to send them information. You can brand your message and you can personalise it with the data you’ve collected from them – i.e. use a preferred name to address the person in the email, or include the amount of a donation they have pledged.</p>
	<p><b>Credit card transactions</b>          TAAP’s software applications can be set up to process credit card transactions – you will need a merchant services (MOTO) account for this to work. The software doesn’t save any of the credit card details so the transaction is fully secure and PCI compliant.</p>
	<p><b>Integration</b>          It’s important to be able to access all your data to be able to run things smoothly. If you require data integration, talk to us to see what we can do. We’ve worked with many different software vendors to provide our clients with an improved overall solution to every day task management, so that existing systems can still be used.</p>
	<p><b>Reporting</b>          Reports can be created within your secure web portal from your data, or if you require your system to be integrated with Microsoft CRM, you can create your own reports quickly and easily using the interface within the system.</p>