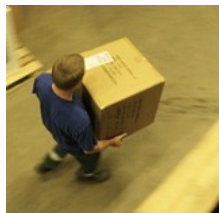


TAAP



Field service software solutions



TAAP



Introduction to TAAP

TAAP is a software and solutions provider working within a range of industry sectors. Our systems enable field service organisations to manage workflow more efficiently using secure encrypted data transfer from mobile devices to back office systems.

We work with customers who require solutions for inspections, deliveries, repairs & maintenance, audits, stock checks, surveys, sales, and many other processes requiring electronic flow of information.

TAAP's systems are also built to enable interfacing with third party databases so that information can be pulled through directly on to a mobile device without having to wait for access to external records via a company network.

Our software operates using hardware such as mobile devices (PDAs), PCs, laptops, tablets, and touch screens. We have significant expertise in recommending devices and airtime so can provide a complete managed service.

TAAP works with all sizes of organisation from one to two users through to global enterprises, so can tailor software to suit your individual requirements.

Customer endorsements

"The TAAP Field Force technology can be applied to all of our forms or paper based documents, we could eliminate all paper processes and further reduce our carbon foot print at the same time."

Peter Hurst, Repairs & Maintenance Manager, Bedfordshire Hospital NHS Trust

"TAAP Field Force optimises our inspection process, providing a higher quality of data for our customers. They are more confident in the quality and accuracy of the vehicle data; can visually see the extent of the damage and this generates a higher return for our remarketing clients"

Mike Burns, Remarketing Manager, Zenith

TAAP



Devices and screens

TAAP software applications can be used on all types of touchscreens and mobile devices from PDAs/smartphones through to iPads and tablets.



TAAP



TAAP Field Service software systems

TAAP's field service applications allow organisations to manage workflow more efficiently using secure encrypted data transfer between mobile devices and back office systems. TAAP can either provide a secure web portal or integrate with your existing back-office software.

Features

Workflow processing from mobile devices - almost any workflow process can be accommodated by TAAP Field Force, and in most cases, be improved upon.

Immediate data visibility - any data processed via a mobile device is immediately visible, either via a secure web portal provided by TAAP or through integration with existing back-office systems.

Manage multiple forms in one application - if you have a series of forms to fill in, why not make these part of one application? It will save time, effort, and all your data will be in one place.

Options for easy processing - collapsible menus, tabs, pre-populated data, drop-downs, tick boxes, tree-structures, date & time stamps, postcode look-up, signature and photo/image capture.



Benefits

Reduced costs - as there is less need for paper processing and the associated administration, costs are reduced.

Time savings - there is no need to re-key data as any data captured can be linked to back-office systems or viewed via a secure web portal where a .csv file can be downloaded.

Improved customer service - organisations benefit from responding to requests quicker, providing real-time information, and increased accuracy of data validity.

Environmental benefits - electronic data capture means less use of paper and less duplication, as well as reduced need to travel to relay information back to the office.

TAAP



Mobile Workforce Solutions



TAAP FieldForce

Job list

Field service personnel receive a list of jobs on their mobile device which they need to complete. This can be displayed in the order required for completion if needed. The job screen shows a summary of jobs to be completed with headings defined by the customer.

Third party database links

Links to integrated databases provide data validation for postcode look-ups, direct debits, HPI information etc.

Signature capture

Ensure a job is signed for by the customer by collecting their signature within your job forms. Visible in the back-office.

Estimates & Invoicing

These can be done using an in-built control designed to calculate all items and add VAT. Items can be pre-defined or free text.

Photographs and annotation

TAAP's applications use the photo capture facilities on mobile devices and the annotation capabilities provided. This means that a user can annotate a photo using the device's stylus or indicate with 'spot' markers.

Inspections

Any type of inspection can be made and fields can be added as required. Popular inspections include property, vehicles, buildings, health & safety, etc.



Diagrams

TAAP's applications can show representative diagrams of whatever it is that constitutes a crucial part of a business process.

Direct debit validation

Direct debit instructions can be set up using the form within the data capture application by entering the account holder's details.

Credit card transactions

With customers increasingly carrying credit cards, field service personnel can use TAAP applications to take one-off payments if needed.

Barcodes

Some devices have built-in barcode scanners, which TAAP's applications can also make use of.

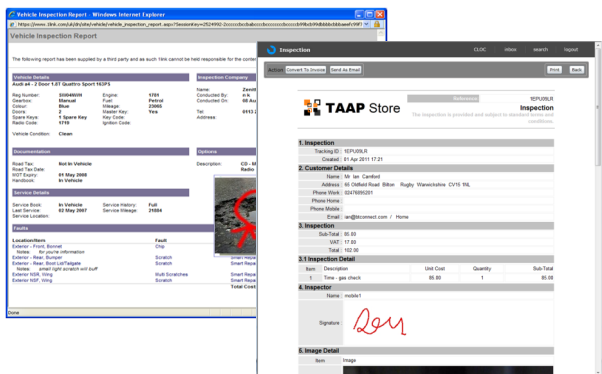
TAAP



TAAP Field Force

In the back-office

The 'back-office' can either be a completely stand-alone system which is accessed via the web, or TAAP can integrate all the information from your mobile application with your existing office systems. If TAAP provides a secure web portal, you can log in and view all job information which can be presented in various different ways according to your requirements. Contact us for further details.



Integrated services

TAAP is able to provide a full managed service so your organisation can really take advantage of the benefits of a mobile system. Contact us for further details about the following services:

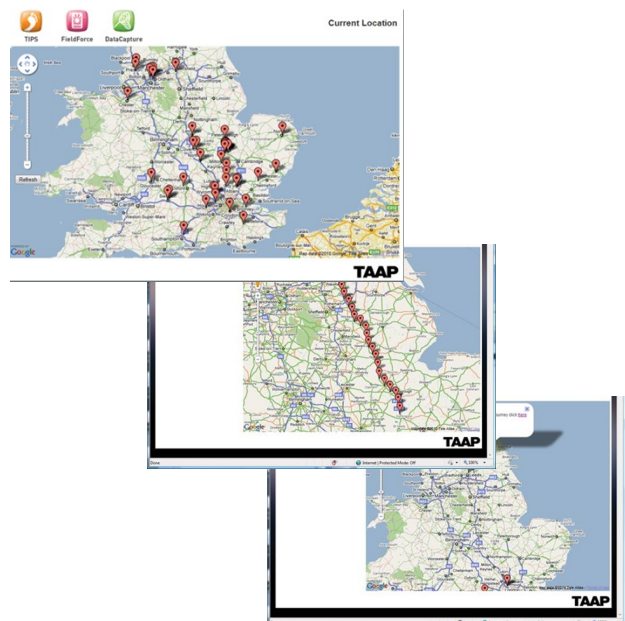
- Mobile devices and airtime
- Device management
- Intelligent job distribution and ordering
- Sat-nav capabilities
- Scheduling planned and unplanned jobs

Mapping and Location Based Services

TAAP's software applications can be linked to our location-based services for mapping, which include pinpointing the locations of operators, displaying the details of particular routes/journeys, and informing customers of the location of their 'driver'.

The service uses the GPS built into the PDA/smartphone to locate the operator and this can then be displayed on a map.

The system can be used to display data relating to each operator according to your requirements—this may be a simple identifier or more detailed data. Contact us for more details on our CLOC and VORTEX products.



Agile, Scalable

Software for people **on the move**



TAAP Limited

Kinetic Centre
Theobald Street
Borehamwood
Hertfordshire
WD6 4PJ

Tel: +44 (0) 845 230 9787

Email: info@ontaap.com

www.ontaap.com

TAAP